



Did You Know?

Home Health Services can be vital if you are confined to your home, but be aware, there are some home health agencies that may take advantage of you and even commit fraud. Watch out for home health schemes by reviewing your Medicare Summary Notice.

- ❖ **Services Not Rendered:** Make sure that you are only billed for the actual number and correct type of visits that you have received.
- ❖ **Services Not Ordered:** Make sure that your home health services have been authorized by your doctor.
- ❖ **Services Not Medically Necessary:** Remember, home health services are only medically necessary if you are confined to your home.

If you suspect fraud, you must report the matter to protect yourself and your health care benefits.

To discuss benefits, coverage, or claims payment concerns, contact Customer Service at:

**To report suspected fraud, call:
1-877-7SAFERX (1-877-772-3379)**

Do Your Part

You can protect your identity and your benefits

- ❖ Never give out your Social Security, Medicare, health plan numbers, or banking information to someone that you don't know.
- ❖ Carefully review your plan statement to ensure that all of the information is correct.
- ❖ Know that free services **DO NOT** require you to give your plan or Medicare number to anyone.
- ❖ Share this information with your friends.

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Did You Know?

Open enrollment for the Health Insurance Marketplace on Healthcare.gov began October 1, 2013. Stay informed to protect yourself from fraud.

- ❖ If you already have Medicare, it is against the law for someone to sell you a Marketplace plan.
- ❖ Protect your personal information. No one should ask you for your personal health information.
- ❖ Do not sign anything you don't fully understand.
- ❖ If you feel like you gave your personal information to someone you should not have, report it!

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Did You Know?

Medical transport services are sometimes necessary, but be **aware** that some ambulance companies are inappropriately billing Medicare billions of dollars each year. These suspect medical transport companies may bill for services that you may not have received; such as oxygen, cardiac monitoring, and more. If you suspect a medical transport company has committed fraud, you must report the matter in order to protect yourself and your health care benefits.

- ❖ Basic Life Support, or BLS, includes oxygen, cardiac monitoring, and more. If you were charged for BLS but did not receive these services— report it!

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